MATRIX OF THE AGREED FROM THE REPORTS OF THE ASSEMBLY OF REGULATORS, BROADCASTING, TELECOM AND POSTAL OPERATORS OF THE 22TH EACO CONGRESS HELD AT SILVER SPRINGS HOTEL, KAMPALA, UGANDA FROM 24TH – 28TH JULY 2017

REF NO	AGENDA ITEM AND AGREED	RESPONSIBLE DEPARTMENT	STATUS ON THE IMPLIMENTATION OF AGREEDS BY MEMBER COUNTRY – (BURUNDI, KENYA, RWANDA, SOUTH SOUDAN, TANZANIA, UGANDA)	REMARKS
8.0	**CONSIDERATION OF THE REPORTS OF WGs AND COMMITTEES**			
8.1	**CONSTITUTIONAL AFFAIRS COMMITTEE REPORT - (LCAC)**			
	Agreed A: The following Group's proposals: i. Inconsistent attendance by members has to be addressed	ASSEMBLIES		
	ii. To adopt the Rules of Procedure of Working Groups and Committees be reviewed to provide for proper and timely response procedure among EACO Groups.	LCAC, SECRETARIAT		

	iii.	Need for the EACO Secretariat to liaise with EAC secretariat on how agreed upon proposals from EACO can be put forward to the Council of Ministers for further consideration.	**SECRETARIAT**		
	iv.	To consider the advise from representative of EAC to submit EACO relevant output that requires support of member states for implementation	**EX COMM, SECRETARIAT**		
	v.	The proposed amendments to the Rules of Procedure for Committees and Working Groups	**LCAC**		
	vi.	The proposed amendments to the Guidelines and Working Methods for Committees and Working Groups	**LCAC**		

8.2	**WG 02:INFRASTRUCTURE DEVELOPMENT, CONNECTIVITY AND DIGITAL INCLUSION**		
	Agreed B: Legal and Constitution Affairs Committee to develop guidelines and implementation strategy on the process of adoption of guidelines developed by various working groups	**SECRETARIAT, LCAC**	
8.3	**WG 03: ICT SERVICES & E-APPLICATIONS**		
	AGREE C: The Group outlined the key priority areas of deliverables: i. Domestication of the policy and the Act by member states through development of regulatory frameworks. i.e. Situational assessment based on the EACO Model Policy and the EALA e-Transactions Act (2015)	**WG03, SECRETARIAT**	
	ii. To Develop Regulatory guidelines to support the formulation of subsidiary e-Transaction	**WG03**	

	Legislations.			
	iii. To Develop a model standard for National Public Key Infrastructure (NPKI).	**WG03**		
	iv. Framework for **collaboration** among public Institutions (ICT, Financial, taxation, Standards, security, among others.	**WG03**		
	v. Encourage Participation in the ITU-T Focus Group Digital Financial Services (FGDFS) and Universal Postal Union (UPU) e-commerce initiatives where applicable	**SECRETARIAT**		
8.4	**WG 04:POSTAL SERVICES DEVELOPMENT AND REGULATIONS**			
	AGREE D: The Group's recommendations: (i) Regulators in EAC requested to consider replicating Kenya's approach of	**REGULATORS**		

		inviting AFRALTI to their respective countries and organize training for postal and courier operators on country specific needs.		
	(ii)	EACO Secretariat in liaison with host countries to always invite Industry players to participate in relevant Working Group meetings to address cross cutting issues.	**SECRETARIAT**	
	(iii)	EACO to harmonize position on PAPU and UPU elections in July and September 2016, respectively	**SECRETARIAT**	
	(iv)	Harmonize regional postal service security standards i.e. procurement of scanning	**WG04**	

		equipment, inspections, sharing information on security incidents reported.			
	(v)	Stepping up monitoring and coordination efforts curb unlicensed (cross-border) courier operators	**REGULATORS, WG04**		
	(vi)	Harmonize policy on order fulfillment for online payments in ecommerce transactions.	**WG04, REGULATORS**		
	(vii)	Support harmonization of **National Addressing Systems** currently being coordinated by EACO and UPU	**REGULATORS, WG04**		
8.5	**WG 05: IP NETWORKS, STANDARDS AND CYBERSECURITY**				
	AGREE E: The Group noted the following				

		recommendations and way forward on the **IP Networks and Standards** work stream: (i) To fast-track the Peering and Interconnection study to establish the baseline	**WG04, EAPIC**		
		(ii) To continue engaging and involving all stakeholders beyond the IXP operators namely the datacenters operators, Content Delivery Networks (CDN) providers, IP transit carriers, Internet Service Providers, etc, through the establishment of an annual East Africa Peering and Interconnection Forum (EAPIF)	**WG04, EAPIC**		
		(viii) Organize training workshops on Cyber security for EACO			

		members in collaboration with industry players from private and public sectors			
	(ix)	To develop relevant programs of interest to members on Cyber security e.g. site visits, presentations from industry players, sharing of best current operational practices etc.	**WG05**		
8.6	**WG 06: BROADCASTING DEVELOPMENT & REGULATIONS**				
	AGREE F: i. To review the MUST CARRY obligations across member states with the involvement of the stakeholders		**REGULATORS, WG06**		
	ii. Study on the issue of must carry channels on the Pay TV or		**REGULATORS, WG06**		

	subscription platform need to be fast-tracked since it is a contentious issue in the entire region.			
	iii. Encourage broadcasting operators to attend the EACO broadcasters' forums.	**REGULATORS**		
8.7	**WG 07: NUMBERING RESOURCE PLANNING, ALLOCATIONS AND INTERNET ADRESSING**			
	AGREE G: The WG recommended that:- (I) NRAs to expedite the development of Regulations for VAS that require numbering resources since VAS is a fast growing area of telecom/ICT services delivery.	**NRA's**		
	(II) NRAs should explore			

		methods of promoting and ensuring efficient and effective utilization of numbering resources including continuation and introduction of charges on numbering resources.	**NRA's**	
	(III)	Consistent participation by all parties (NRAs, Telecom Operators, ccTLDs Managers, Internet Service Providers) in the WG7 meetings is necessary in order to implement agreed positions as well as to share ideas and best practices.	**NRA's, ASSEMBLIES, SECRETARIAT**	
	(IV)	Organize a workshop on MNP back to back with the next WG7 meeting to be held in Nairobi.	**WG07, SECRETARIAT**	
	(V)	EACO Member States to continuously <u>update their regulatory tools taking into account developments</u> in telecom sub-sector as well as ITU-	**WG07**	

		T recommendations. ;		
(VI)		Member states to make their operators aware of numbering misuse.	**NRA's**	
(VII)		EACO Member States to continue with the awareness campaign on the use of own national ccTLDs.	**WG07, NRA's**	
(VIII)		EACO Member States to put up reliable data centers and policies to manage the same as they relate to ccTLD management issues.	**NRA's, WG07.**	
(IX)		There is a need to expedite the implementation of MRCC in Mwanza.	**EACO SECRETARIAT, EAC SECRETARIAT, WG07.**	
(X)		EACO Member States to continue monitoring compliance to the assigned NCCs.	**NRA's WG07.**	
(XI)		A need for a joint stakeholders meeting, including operators and	**WG07, SECRETARIAT**	Meeting of stakeholders was done in Arusha. The meeting was attended by Uganda, Kenya, Tanzania, Rwanda and

	regulators (WG7 and WG11) to develop strategies for management of mobile network interference at border areas in the EAC region.		Burundi regulators, Safaricom and Operators from Tanzania where strategies were developed including sharing of information on incidences of interference and forced roaming and consumer awareness on how to avoid forced roaming.	
(XII)	EACO Member States should participate in the East African IGF as well as ICANN meetings.	**NRA's, SECRETARIAT**		
(XIII)	EACO Member States to finalize the regional migration policy to IPv6.	**NRA's, WG07,**		
(XIV)	Timely dissemination of deliberations from TCM meetings on issues to be dealt with by EACO WG07.	**SECRETARIAT**	EACO Secretariat has been invited and attends to NRA's and TCM Protocol. Most of the issues done in collaborations with EACO are in various stages of development. e.g. Installation MRCC upon Lake Victoria in Mwanza Tanzania..	
(XV)	The Secretariat to forward the issue of consistency and quorum of participation in the working groups to EXCOM for their attention and			

	consideration.			
8.8	**WG08: ICTs SERVICE PRICING & INDUSTRY ANALYSIS**			
	AGREE H: The Group recommended the following: i. Given the possible challenge of Traffic Refilling, it is important for Partner States in the ONA Region to install Tele-Traffic Monitoring Systems	**NRA's, WG08**	Rwanda, Burundi and Tanzania have installed a Tele-Traffic Monitoring system in place.	
	ii. The region to undertake a Cost based Study on Telecommunication traffic in view to establish cost based tariffing for both retail as well as Wholesale traffic	**SECRETARIAT, NRA's**	Burundi supports the study to be undertaken	
	iii. The NRA's utilize available BB Infrastructure to ensure connectivity a reality within the EAC	**NRA's, WG02**		

	region			
8.9	**WG09: QUALITY OF SERVICE & CONSUMER AFFAIRS**			
	AGREE I: The Group outlined the ongoing works as follows: (i) Guidelines on Strategies for consumer empowerment and enhanced involvement of Consumer Associations	**WG09, NRA's.**		
	(ii) Guidelines for Consumer Experience and Protection on Digital Financial Services	**WG09, NRA's.**		
	(iii) Guidelines for Measurement methodologies for QoS in Mobile Networks for Voice	**WG09, NRA's.**		

		Service		
	(iv)	Guidelines on Child Online Protection.	**WG09, NRA's.**	
	(v)	Guidelines for Monitoring the QoS of Broadband Internet	**WG09, NRA's.**	
	(vi)	The secretariat should develop an implementation framework/strategy to actualize the approved guidelines.	**SECRETARIAT**	Following the Approval by the 22nd Congress, the Secretariat will develop the Framework as part of the Strategy to be submitted with the Guidelines to EAC TCM.	
8.7	**WG 10:ENVIRONMENT & E-WASTE MANAGEMENT**			
	AGREED J:			
	i.	Development of Project proposal to seek for funding of E-waste activities. Project Proposal team is in place.	**WG10, EWSC**	

	ii. Awareness Workshop be held during September 2016 in Tanzania similar to one held in Nairobi in 2015. The same rotate in all countries for inclusivity of various stakeholders	**WG10, EWSC**		
	iii. Undertake e-waste survey by member states in respective countries. To gather necessary data for effective management.	**WG10, EWSC**		
8.9	**WG 11:SPECTRUM MANAGEMENT & WRC PREPARATIONS**			
	AGREE K: To follow up implementation of the Administrative Actions emanating from the WRC-15: i. Ratification of the Final Acts of WRC-15;	**NRA's WG11**		

	ii.	Updating of the National Table of Frequency Allocations; and Dissemination of information on WRC-15 to the industry.	**NRA's WG11**	
	iii.	Unavailability of ITU experts for training EACO members on satellite regulation,	**WG11, SECRETARIAT**	•
	iv.	EACO secretariat to follow up its engagement with ITU on a plan a workshop within EACO region.	**SECRETARIAT**	
	v.	Poor participation of operators and the academia to WG11 meetings.	**WG11' ASSEMBLIES**	